

Refund and Cancellation Policy

This Refund and Cancellation Policy applies to subscriptions purchased for the product 'Insights Pulse', owned and operated by Power Data Analytics Tech Private Limited, registered in India. By subscribing to our services, you agree to the terms outlined below.

1. Refund Policy

1.1 All subscription fees are charged in advance and are strictly non-refundable. Once a payment has been made, no refunds will be provided, regardless of usage or cancellation within the billing cycle.

1.2 In exceptional cases of duplicate payments due to technical errors, we will initiate a refund after proper verification. Such requests must be raised within 7 business days of the transaction.

1.3 Refunds, if applicable, will be processed through the original mode of payment within 7–10 working days, depending on the policies of the payment provider (Razorpay or other international gateways).

2. Cancellation Policy

2.1 Users may cancel their subscription at any time from their account settings on the Insights Pulse platform. Upon cancellation, the subscription will remain active until the end of the current billing cycle.

2.2 Cancellation prevents future billing but does not entitle the user to a refund of the current or past billing cycles.

2.3 To avoid being charged for the next billing cycle, users must cancel their subscription at least 48 hours prior to renewal.

3. Global Applicability

This Refund and Cancellation Policy applies to all users globally. Payments are processed securely via Razorpay and other supported gateways. Users are encouraged to review their subscription details before confirming payment.

For any questions regarding this Refund and Cancellation Policy, please contact us at: support@insightspulse.com