

## **Terms and Conditions & Privacy Policy**

These Terms and Conditions and Privacy Policy govern the use of the subscription-based services provided by Power Data Analytics Tech Private Limited (“Company”), registered in India, through its product platform ‘Insights Pulse’. By subscribing to and using our services, you agree to be bound by these terms and policies.

### **1. Terms and Conditions**

#### **1.1 Subscription Services**

Insights Pulse provides a Software-as-a-Service (SaaS) platform that enables users to embed and manage Power BI or Tableau reports. Subscriptions are offered on a per-user basis, and the user is responsible for ensuring correct subscription details.

#### **1.2 Payment and Billing**

Payments for subscriptions are processed via Razorpay and other globally accepted payment methods. By subscribing, you authorize the Company to charge recurring payments to your provided payment method. Failure to complete payment may result in suspension or termination of services.

#### **1.3 Refunds and Cancellations**

All subscriptions are billed in advance and are non-refundable. Users may cancel their subscription at any time; however, cancellation will only prevent future billing and will not result in a refund for the current billing cycle.

#### **1.4 User Responsibilities**

Users are responsible for providing accurate subscription information, managing access rights for their users, and ensuring compliance with applicable laws while using embedded reports.

#### **1.5 Limitation of Liability**

The Company shall not be held liable for any loss, damage, or misuse of data arising from the use of the platform. The services are provided on an 'as is' basis without warranties of any kind.

#### **1.6 Governing Law**

These terms shall be governed by and construed in accordance with the laws of India. Any disputes shall be subject to the exclusive jurisdiction of the courts in New Delhi, India.

### **2. Privacy Policy**

#### **2.1 Data Collection**

We collect personal and business information necessary to provide subscription services, such as name, email, payment details, and report URLs. Data may be collected directly from users or through their interaction with the platform.

## **2.2 Data Usage**

The collected data is used to manage subscriptions, process payments, enable access control, and improve our services. We do not sell or share user data with third parties except as required to process payments or comply with legal obligations.

## **2.3 Global Access**

Since our services are accessible globally, user data may be stored and processed outside their home country. We ensure compliance with applicable data protection regulations including Indian IT laws and, where applicable, international standards such as GDPR.

## **2.4 Data Security**

We implement reasonable administrative, technical, and physical safeguards to protect user data from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the Internet is completely secure, and we cannot guarantee absolute security.

## **2.5 User Rights**

Users may request access, correction, or deletion of their personal data by contacting our support team. We will comply with such requests in accordance with applicable laws.

## **2.6 Payment Processing**

Payments are securely processed via Razorpay, which adheres to PCI-DSS compliance standards. We do not store card details or sensitive payment information on our servers.

## **2.7 Changes to Policy**

We reserve the right to update these Terms and Conditions and Privacy Policy at any time. Users will be notified of significant changes via email or platform notifications.

For any queries regarding these Terms and Conditions or Privacy Policy, please contact Power Data Analytics Tech Private Limited at: [support@insightspulse.com](mailto:support@insightspulse.com)